



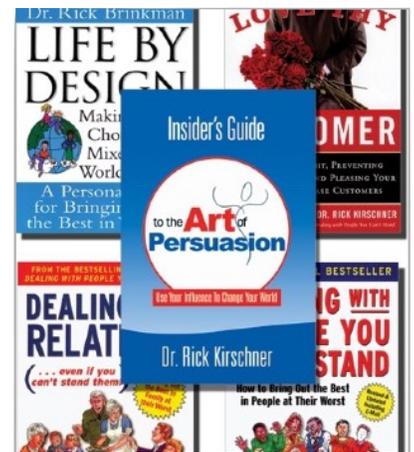
## SPEAKING TOPICS

### MASTER THE ART OF CHANGE

So many business problems, from difficult behavior to service challenges to morale and leadership issues, are people problems, because people have problems with change. **MASTERING THE ART OF CHANGE** presents a set of motivating insights and strategic responses for dealing with change that can unlock creativity, enhance communication and increase personal commitment. Participants will enjoy a program that is engaging and entertaining, and brings new perspective to personal development and teamwork so that individuals and groups can develop the skill and find the inspiration to do the important work today that builds a better tomorrow.

### INFLUENCE AND THE ART OF PERSUASION

Tired of watching bad ideas win out over better ones? If you are ready to play your part in the way the future turns out, let us give you the insights, strategies and tactics for increasing your influence, getting your ideas across and winning hearts, hands and minds to your side. (Copies of Dr. Kirschner's book or audio program *Insider's Guide To The Art of Persuasion* can be purchased in bulk at a significant discount for your attendees.)



### HOW TO BRING OUT THE BEST IN PEOPLE (EVEN AT THEIR WORST!)

Everyone knows someone who is difficult to deal with, and anyone can use the material in this program immediately to lower stress and improve communication. If you're frustrated with broken promises and bad behavior, we can help take the pain out of dealing with difficult people in this hilariously practical, information packed presentation. (Copies of Dr. Kirschner's book *Dealing With People You Can't Stand: How To Bring Out The Best In People At Their Worst* can be purchased in bulk at a significant discount for your attendees.)

### HOW TO CLICK WITH PEOPLE

In this age of cascading connectivity, learning how to click with others can increase the scope, quality and positive results of your interactions with others. **HOW TO CLICK WITH PEOPLE** is a thoroughly enjoyable tour through the art and science of why and how we resonate with each other. This presentation is fun, fast paced, and fundamentally important for anyone interested in winning hearts, hands and minds for a positive purpose. Join the daughter of best selling author Dr. Rick Kirschner as she reveals the secrets to connecting, relating, and communicating successfully with just